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A photograph of a modern office reception area. In the center is a wooden reception desk with a person behind the counter. To the left, there are two blue armchairs and a round wooden coffee table with a potted plant and some brochures. In the background, there is a large illuminated sign for CTI Clinical Research Associates. The office has a clean, professional look with recessed ceiling lights and a carpeted floor.

January Newsletter

CTI Clinical Research Associates Rated Excellent by Sites for 9th Year in a Row

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Successfully executing any project requires a team of individuals who are dedicated and hardworking. Adequately completing complex clinical trials involving critically ill patients requires a team of individuals who are also attentive to detail, efficient, communicative, and highly-experienced with unparalleled therapeutic expertise.

At CTI, our global clinical monitoring model is built around the philosophy of providing such teams to our sponsors.

Clinical Research Associates (CRAs) have significant experience working with complex studies and critically ill patients. Our staff has decades of experience in research and nursing outside their CRA experience, and with an average annual employee retention rate of 95% over the last 5 years, our CRAs are able to see their studies from start-up through close-out.

In addition to a rigorous hiring process to ensure we only hire the best CRAs to join our team, CTI also conducts an annual CRA survey to ensure the highest level of quality.

About the Survey

This year's survey was directed to nearly 300 Study Coordinators that currently work with or have worked with CTI CRAs in the past year. Feedback was solicited in the form of 8 questions, several of which asked the coordinators to rate the CRA from 1 to 5 (5 being excellent and 1 needs improvement) on various attributes including:

- Protocol/Therapeutic Knowledge
- Ability to Collaborate
- Responsiveness
- Overall Performance

The Results: Consistently Excellent

Over the last 9 years, CTI CRAs received an average rating of:
(scale of 1 to 5 with 5 being the highest score)



“XXX is personable, professional with extremely strong work ethics. I have been involved in clinical research for 21 years and she is by far the most dedicated monitor I have ever had. She works long hours, pays close attention to detail and willing to work with the coordinator. I feel that XXX considers our site a team as it is a team effort between XXX and XXX which is extremely important. XXX goes above and beyond in my opinion.”

“XXX exceeded our expectations with every interaction. Her requests and directions were always clear and timely. She guided us through an unexpected and challenging turnover of study coordinators with certainty and clarity. She went above and beyond to help the new coordinator feel confident in the protocol and procedures. When we had a sponsor audit, XXX and her manager made themselves 100% available to us as we prepared. I cannot recommend XXX highly enough. I know any site will be lucky to have her.”

“XXX bends over backwards to answer any and all of our questions or concerns. Her

replies are always prompt and address the issues completely. I have no hesitation in recommending XXX to be CRA for other sites or studies and would love to be able to work with her on another study in the future.”

Additional Highlights

Upcoming Meetings We'll be Attending

WORLD Symposium

San Diego, CA

February 5-9

AST, Cutting Edge of Transplantation 2018

Phoenix, AZ

February 8-10

OCT West Coast

Burlingame, CA

February 21-22

German Cancer Congress

Berlin, Germany

February 21-24

BMT Tandem Meetings

Salt Lake City, UT

February 21-25

Rare Disease Desert Symposium Conference

Tucson, AZ

February 26-27

EBMT Conference

Lisbon, Portugal

March 18-21



Join Our Team!

We are currently seeking qualified individuals to join



CTI Cares

This month, the CTI family is raising money to



New Hires & Promotions

CTI is thrilled to welcome

our team!

[Search Open Positions](#)

support 'Be Concerned', a charitable organization that operates one of the largest free food pantries in Northern Kentucky.

[Learn more and donate](#)

all of our new employees, and to congratulate our recently promoted employees!

[View New Hires and Promotions](#)

CTI in the News:

CTI Announces Dr. Robert Gaston has joined as Medical Director

CTI Clinical Trial and Consulting Services (CTI), a multi-national, privately held, full-service contract research organization is pleased to welcome Dr. Robert Gaston as he joins the Medical Affairs team.

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