# January Newsletter

Clinical Trial and Consulting Services



### Volume 11, Issue 1

We are recruiting for CRAs in the US, UK, France, Belgium, Sweden, Germany and the Netherlands!

Upcoming Medical Meetings CTI will be Attending ...

**Phacilitate 9th Annual Cell & Gene Therapy Forum 2013** Washington, DC January 28 – 29

**American Society of Transplant Surgeons** Miami, FL January 30 – February 3

**BMT Tandem Meeting** Salt Lake City, UT February 13 – 17

### American Society of Transplantation

Phoenix, AZ February 14 – 17

**Employee Update** 

Congratulations to the

# **CRA Site Survey – Outstanding Results!!**

For the fourth year in a row investigative sites were surveyed regarding the performance of their CTI CRAs, and once again, outstanding results were achieved!! The 2012 survey was directed to 135 Research Coordinators that currently work with, or have worked with, CTI CRAs in the past year. Feedback was solicited in the form of 7 questions, 5 of which asked the site to rate the CRA from 1 to 5 (1 being excellent and 5 needs improvement) on various items such as:

- Protocol/Therapeutic Knowledge
- Teamwork
- Responsiveness
- Communication skills
- Overall Performance

The final 2 questions were open-ended and asked the Research Coordinators to respond with any areas of improvement needed or areas of excellence for their CTI CRAs. Some of the positive feedback from the sites included:

- "CRA is best CRA ever worked with in industry"
- "CRA exceeds expectations in all areas"
- "CRA is knowledgeable and efficient"
- "CRA is very responsive to phone calls or emails"
- "CRA makes our job easier"
- "CRA is highly organized and has good teaching skills"
- "CRA's teamwork is exceptional"
- "CRA's communication is outstanding"
- "CRA is a pleasure to work with"
- "CRA is very easy to work with and has great attitude"
- "CRA goes above and beyond"
- "CRA is a valuable asset to have on study and to CTI"
  - "Can CRA be cloned?"

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following CTI employee recently promoted:

**Michel Conner** – Assistant Project Manager

Please welcome the newest additions to CTI:

**Cynthia Fairbairn** – Study Coordinator – Cincinnati, OH

**Renee Torres** – Biostatistician II – Cincinnati, OH

**Gregory Kouamo** – Clinical Research Associate – Paris France

**Frank Moll** – Clinical Research Associate – Ulm, Germany

**Caroline Matthews** – Senior Clinical Research Associate – London, UK

### Quick Links...

Our Website

<u>Email</u>

Join Our Mailing List!

#### **Contact Us**

If you are interested in scheduling a meeting with CTI, please contact Nick Schatzman at 513-598-9290 or via email at nschatzman@ctifacts.com As clearly demonstrated by the excellent response rate (over 61%) and the positive feedback noted above, the survey was once again received positively by the sites. Based on the feedback and the overall rating score for questions 1-5 (1.38), it is evident that CTI CRAs continue to be viewed by the sites as "excellent" on all fronts and have established excellent working relationships with them.

The survey did provide feedback for improvements in a few areas, which will be incorporated into future CRA training to achieve further consistency and quality within the group.

The time spent by the Research Coordinators completing the survey is genuinely appreciated and the feedback received demonstrates that CTI CRAs are performing at an excellent level and are building long lasting relationships with sites!! We look forward to working together again in 2013.

For additional information about CTI's CRAs, please contact us.

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## About CTI



CTI Clinical Trial and Consulting Services is a repeat winner of "Best Places to Work" in Greater Cincinnati CTI Clinical Trial and Consulting Services (CTI) is a unique drug and market development company offering a full range of services which encompass the entire lifecycle of drug development. These services include regulatory pathway design, clinical trial management, data analysis, medical writing, CME and training program development, market analysis and development and other consulting services. CTI focuses on the specific disease areas of solid organ transplant, hepatitis, infectious disease, end-stage organ disease and hematology/bone marrow transplant. With its combined expertise of clinical knowledge and market experience, CTI is uniquely positioned to incorporate both clinical and market driven endpoints and interpretations to provide extraordinary results.