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CTI Newsletter

CRAs Can Make or Break Your Program

Clinical Research Associates (CRAs) are a vital component of any research program, as they ensure that protocols are followed at sites, the data is correctly entered and checked, that drug has been received or destroyed properly, and more. CRAs are the face of our organization to research sites distributed around the world, and we believe that we have some of the best in the industry representing CTI.

Protocol Knowledge

Knowledge of the study protocol is a crucial component to efficiently monitor a site. CTI CRAs have significant experience working with complex studies and critically ill patients, in areas such as regenerative medicine, immuno-oncology, rare diseases, and pediatric populations. Many of our staff carries decades of experience in research and nursing outside of their CRA experience.

In an annual survey distributed to our sites, CTI CRAs received an average rating of 4.8/5 in protocol knowledge.



In the words
of our
sites:

"[Our CTI CRA] is outstanding in all areas -- we work with a lot of CRAs, and I wish they could all be like her. She has a keen understanding of the protocol and the tasks at hand... She is approachable, insightful, and truly makes my job easier."

Collaboration

Fostering a collaborative relationship between the site and the CRA can have an immense impact on a program. With an average annual company retention rate of 95%, our CRAs stay with our organization much longer than at other CROs, enabling them to build strong and long-lasting relationships with site personnel that last from start-up to close-out and

patients, leading to better outcomes and approvals to help thousands of patients around the world.

rating of 4.7/5 in collaboration.



In the words of our sites:

"[Our CTI CRA] is by far the best CRA that I have ever worked with. She is professional, well organized and patient. She has built a strong relationship with our study team. We take her advice and suggestions to heart. She has improved the way we conduct clinical research here."

Responsiveness

Responsiveness and timeliness can make or break a study. Our CRAs are trained on the importance of responsiveness and communication with sites by members of our Training Department, who ensure our CRAs around the world are equipped to handle any issues that come up while monitoring a site.

In an annual survey distributed to our sites, CTI CRAs received an average rating of 4.7/5 in responsiveness.



In the words of our sites:

"[Our CTI CRA] is fantastic CRA to work with. She is always good about replying back to emails, seeking out the answers when needed. She is my best monitor I work with!"

CTI CRAs - A Decade of Excellence

CTI has sent out a survey to our sites for the past 10 years asking for feedback on the performance of our CRAs. In those 10 years, our monitors have consistently been rated as excellent, averaging at least a 4.7/5 in every category.

To find out more about our work expertise and how we can help you with monitoring your program, [visit our website](#) or fill out our contact form to [start a conversation](#) with one of our team members.



The CTI Way

Every month, we choose a theme highlighting characteristics of our company culture, something we describe as "The CTI Way." This month's theme is "communicate".

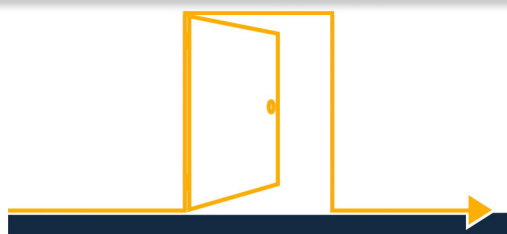
When working with critically-ill patients and complex treatments, open dialogue between patients, families, sites, sponsors, and our internal teams is crucial.

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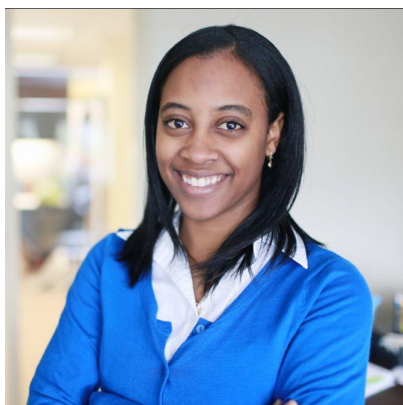
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everyone from our newest associate to our executives.



The Year of the Employee

Every month, we'll be spotlighting one of our employees and their contributions to CTI. We are successful as a company because of our passionate and talented employees, who work tirelessly to bring life-changing drugs to patients around the world.



"I like to think CTI chose me. I started working for CTI after graduation from Xavier University as a Research Associate...I fell in love with CTI because of the wonderful company culture and people that exist at CTI."

Maya Webb - Principal Clinical Research Associate

With more than a decade in clinical research, Maya has been a long time fixture at CTI, starting in our entry level program and growing to an experienced clinical monitor working on trials in areas like delayed graft function (DGF), transplantation, and rheumatology. She currently spends her time traveling around the United States monitoring research sites, working with both our clinical teams and the site staff to ensure the safety of the patients and accurate data is being collected. Her favorite part of the job? "I love travelling to various sites and working with various study coordinators."

Want to join Maya and our CTI team? [Click here to hear more from our team members](#) or [click here to see our current job opportunities](#), including [new expansion across the United States!](#)

Additional Highlights

Upcoming Meetings We'll be Attending

European Society for Blood and Marrow Transplantation
Frankfurt, Germany
March 24-27

BIO Europe Spring Conference
Vienna, Austria
March 25-27

Alliance for Regenerative Medicine Cell & Gene Therapy Meeting on the Mediterranean
Barcelona, Spain
April 23-25

ISPOR
New Orleans, LA
May 18-22

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Vienna, Austria
April 10-14

ISN World Congress on Nephrology
Melbourne, Australia
April 12-15

Bio Korea
Seoul, South Korea
April 17-19

East Coast
King of Prussia, PA
May 21-22

**International Society for Cell and Gene
Therapy (ISGCT)**
Melbourne, Australia
May 29-June 1



CTI Cares

This month we are supporting Mustard Seed Communities, a nonprofit dedicated to caring for the most vulnerable populations in society. They primarily focus on providing housing and care for children and adults with disabilities and/or affected by HIV/AIDS.

[Learn more and donate](#)



New Hires & Promotions

CTI is thrilled to welcome all of our new employees, and to congratulate our recently promoted employees!

[View New Hires and Promotions](#)



Join Our Team!

[We're growing across the United States!](#)

We're looking to build our team in following new cities:

- Atlanta, GA
- Boston, MA
- Chicago, IL
- Dallas, TX
- Houston, TX
- Indianapolis, IN
- San Diego, CA
- Washington DC

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